



AECOM launches TRIPS, Transportation Resilient Integrated Passenger Solution, a new technology platform to support transit agencies' safe return to service amid the coronavirus pandemic

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TRIPS integrates multiple technologies to inform a transit rider's decisions and create a safe, seamless passenger journey and employee experience

LOS ANGELES--(BUSINESS WIRE)--Jul. 28, 2020-- AECOM (NYSE:ACM), the world's premier infrastructure firm, today announced it has launched its newest integrated technology solution, [Transportation Resilient Integrated Passenger Solution](#) (TRIPS), which supports the safe return to service for the entire passenger journey and employee experience for transit agencies. TRIPS integrates data and technologies for each point of the passenger's journey – from helping individuals decide when and how to travel, to informing transit operators when stations or vehicles are nearing capacity.

"Transit agencies around the world are facing unparalleled challenges as a result of the pandemic including determining how to deliver their vital services while also managing the safety of their passengers and employees," said Steve Morriss, AECOM's president of Design and Consulting Services Americas. "TRIPS is a product of the creative, solutions-focused experts at AECOM who are continuously seeking innovative ways to provide transit agencies with a clear understanding of how integrated technology solutions can help establish a safer return to service."

TRIPS leverages new and existing technologies to integrate automatic passenger tracking, touchless technology, cameras, motion sensors and related solutions that create a seamless and safe passenger journey and employee experience by:

- providing riders with real-time trip planning information
- managing congestion at station platforms
- controlling boarding and alighting to maintain social distancing on vehicles
- supporting safe arrival at final destinations; and
- communicating assignments to operators to avoid congregating at depots.

AECOM was recently selected by the Port Authority Trans Hudson Corporation (PATH) in New York to provide implementation services for their COVID recovery plan including policy, technology, operations and public health. TRIPS will be used in the development of the passenger metering strategy and technology deployment.

"We're honored to partner with some of the most notable transit agencies to incorporate innovative technology and operational effectiveness in the wake of the pandemic," says Tom Prendergast, AECOM's head of Transit within the Design and Consulting Services Americas business. "Through an increased use of technology and more efficient approaches to the most common passenger touchpoints, we're striving to improve safety at each point of the journey, protect the health and well-being of travelers and help restore public confidence in transit."

Amid the ongoing global coronavirus pandemic, AECOM is taking action to help ensure the safety and well-being of its employees, maintain operational resilience and provide solutions that can help clients and communities along the path to recovery. [Learn more](#) about the company's approach to business resilience and continuity, and its commitment to deliver a better world.

About AECOM

AECOM (NYSE:ACM) is the world's premier infrastructure firm, delivering professional services throughout the project lifecycle – from planning, design and engineering to consulting and construction management. We partner with our clients in the public and private sectors to solve their most complex challenges and build legacies for generations to come. On projects spanning transportation, buildings, water, governments, energy and the environment, our teams are driven by a common purpose to deliver a better world. AECOM is a Fortune 500 firm with revenue of approximately \$20.2 billion during fiscal year 2019. See how we deliver what others can only imagine at aecom.com and [@AECOM](https://twitter.com/AECOM).

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